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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, MAY 10, 2002

COMMONWEALTH OF VIRGINIA, <u>ex rel</u>. EARL N. GOODMAN, et al., Complainants

v.

CASE NO. PUE-2002-00074

LAND'OR UTILITY COMPANY, INC.,
Defendant

ORDER

On January 28, 2002, a petition signed by twenty-one customers of Land'Or Utility Company, Inc. ("Land'Or" or "Company"), asserting that Land'Or was engaging in discriminatory billing practices was filed with the State Corporation Commission ("Commission"). The essence of the complaint of the petitioners is that Land'Or has charged them availability fees for lots whose property lines have been vacated.

The Commission has been advised that all attempts to resolve the matter informally have been unavailing.

Accordingly, we conclude that this matter should be formally docketed; assigned a case number; that Land'Or should respond to the allegations contained in the petition; and that the

Effective April 9, 2002, the new Case Management System requires that the case number format for all Commission orders change from, e.g., PUE010663 to the following: PUE-2001-00663.

petitioners should have an opportunity to reply to Land'Or's response.

Accordingly, IT IS ORDERED THAT:

- (1) This matter shall be docketed and assigned Case No. $\mbox{PUE-2002-00074}$.
- (2) On or before May 24, 2002, Land'Or shall file its response to the petition.
- (3) On or before June 4, 2002, the petitioners may file a reply to Land'Or's response.
- (4) This matter is continued for further orders of the Commission.